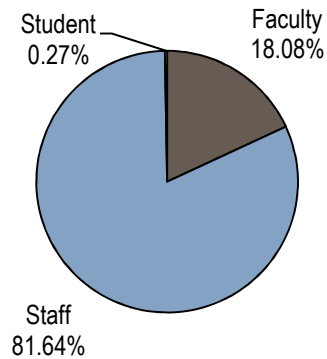


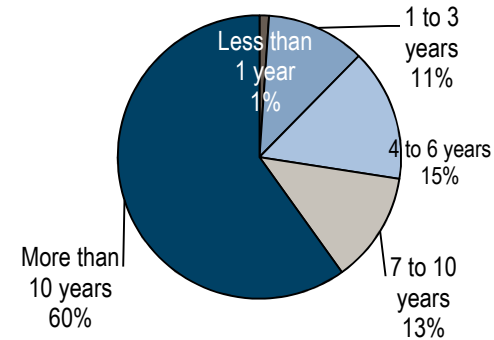
# Demographics

The survey opened on September 23, 2013, and closed on October 11, 2013; 365 Physical Plant customers responded.

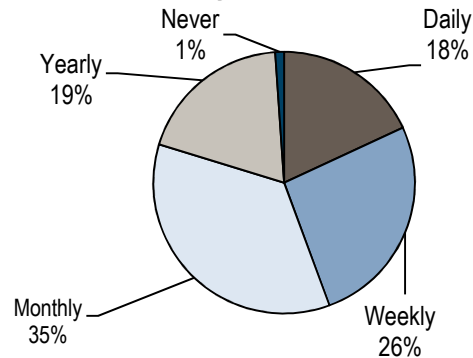
### Role at OSU



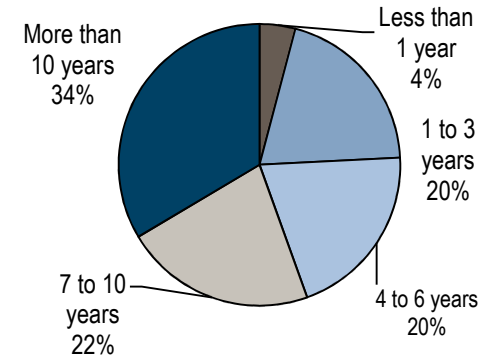
### Length of Time Employed by OSU



### Frequency of Interaction with Physical Plant Staff

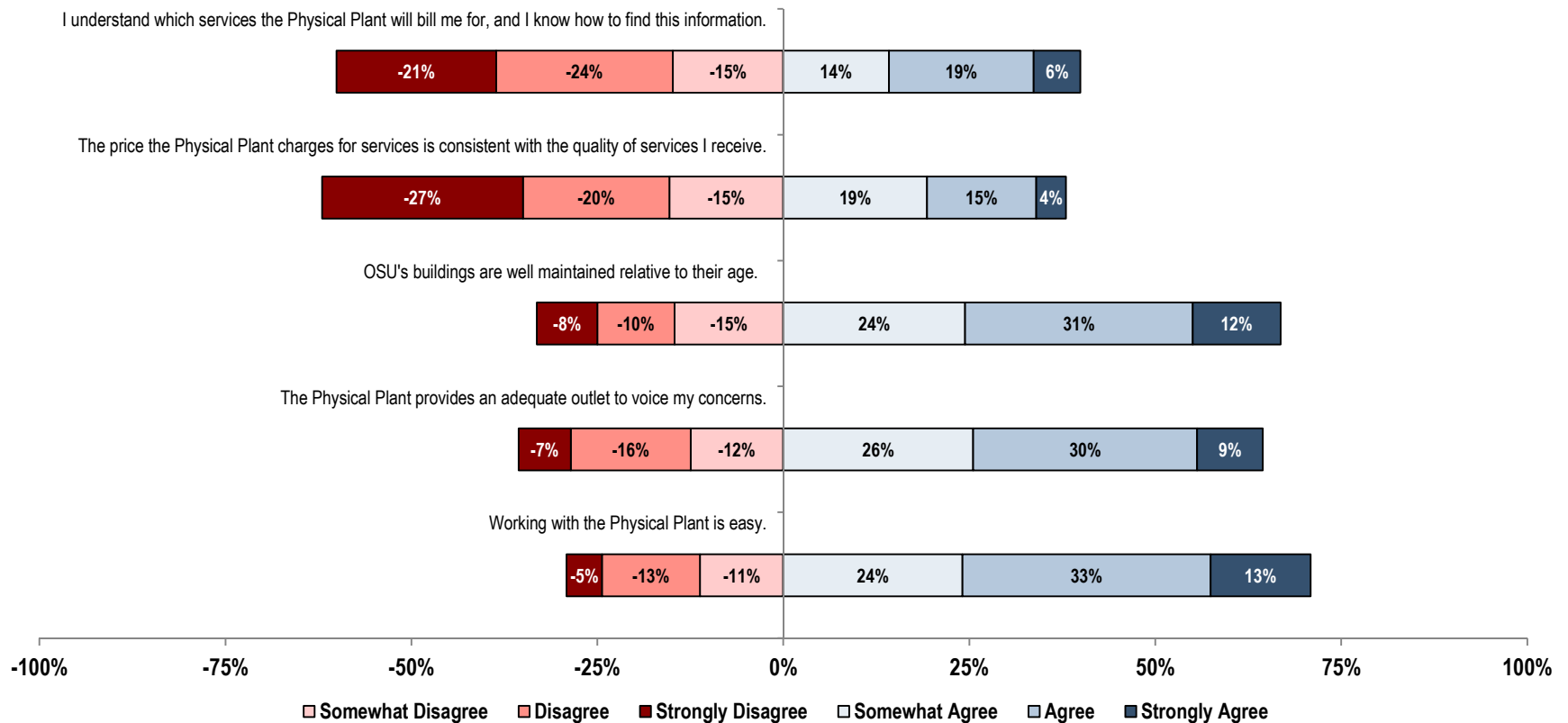


### Length of Time in Current Position



# General Department

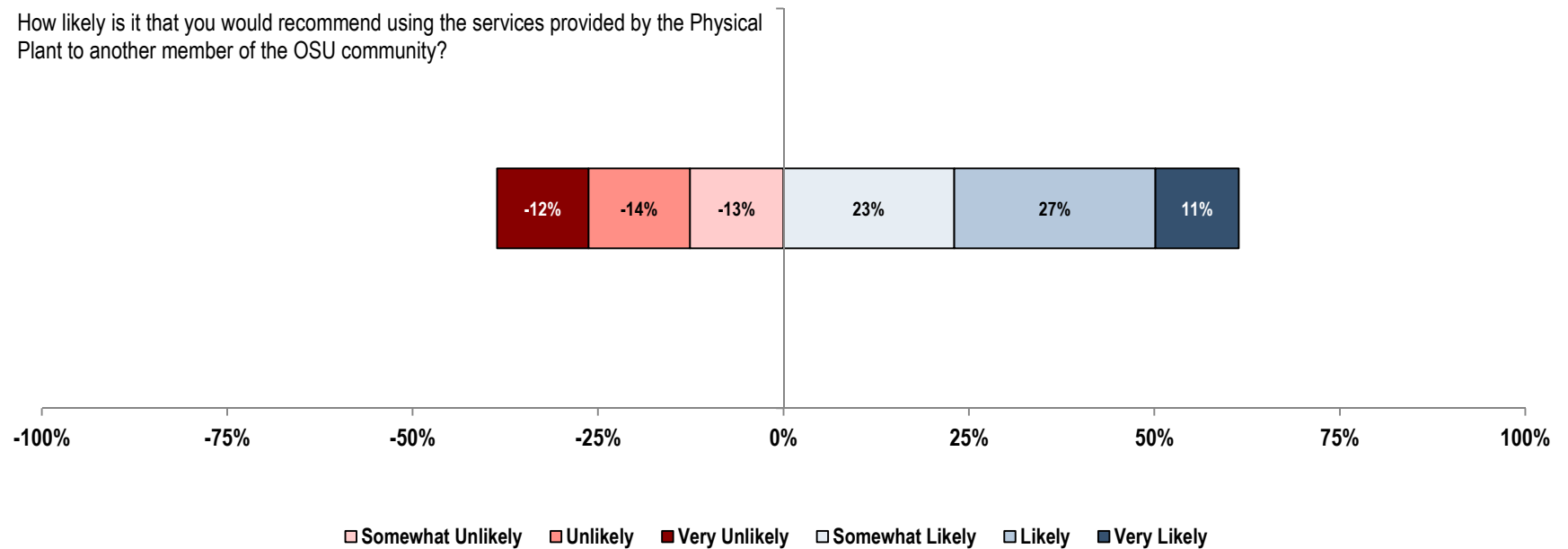
## LEVEL OF AGREEMENT



# General Department

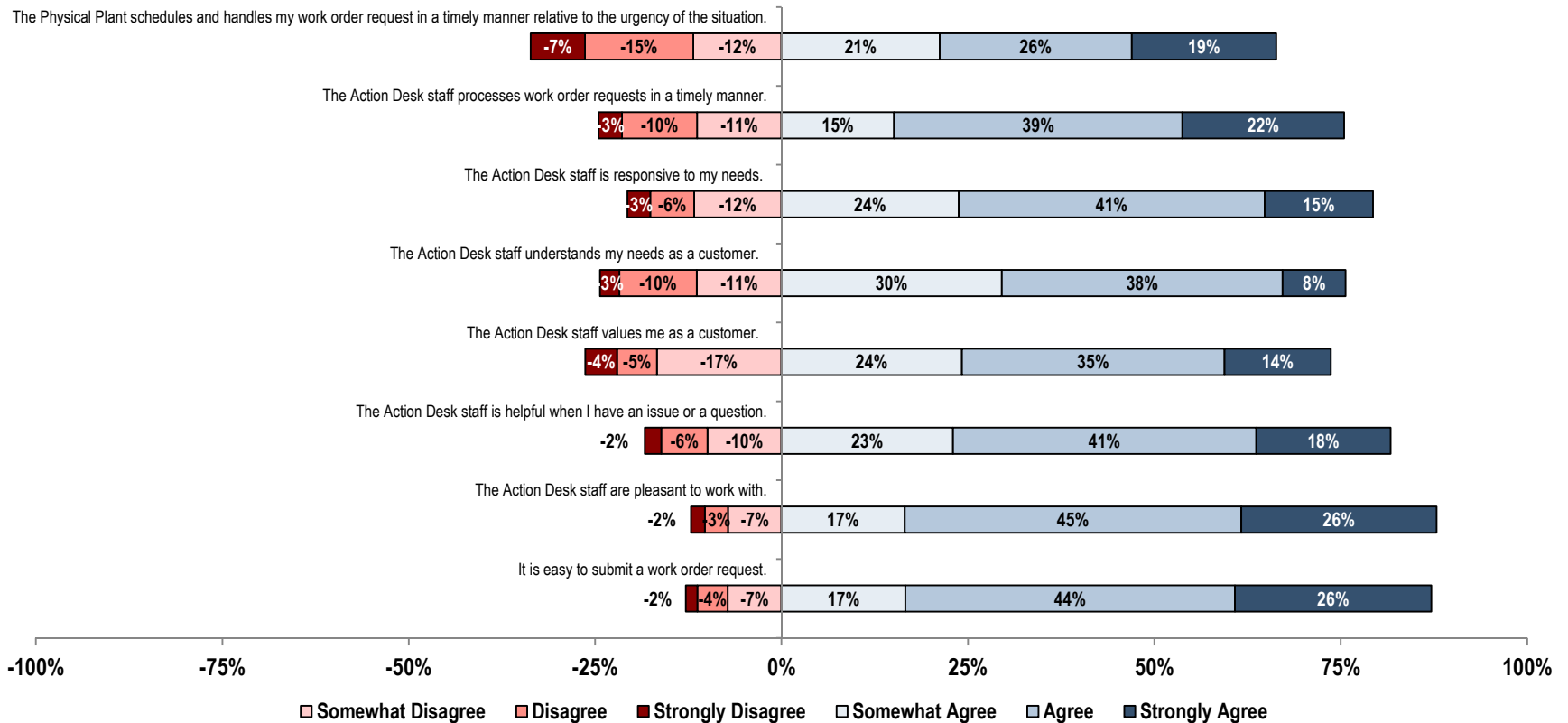
## LIKELY/UNLIKELY

How likely is it that you would recommend using the services provided by the Physical Plant to another member of the OSU community?



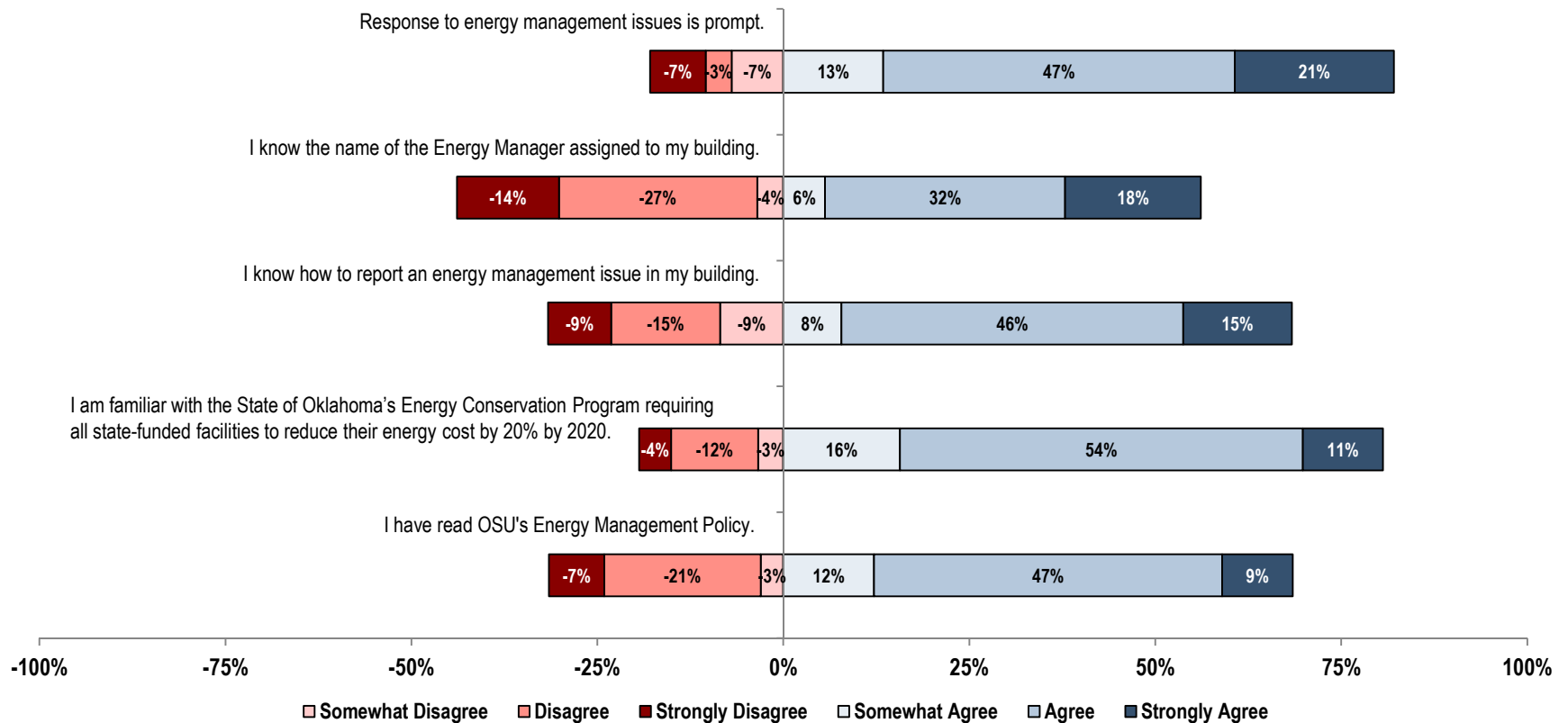
# Action Desk

## LEVEL OF AGREEMENT



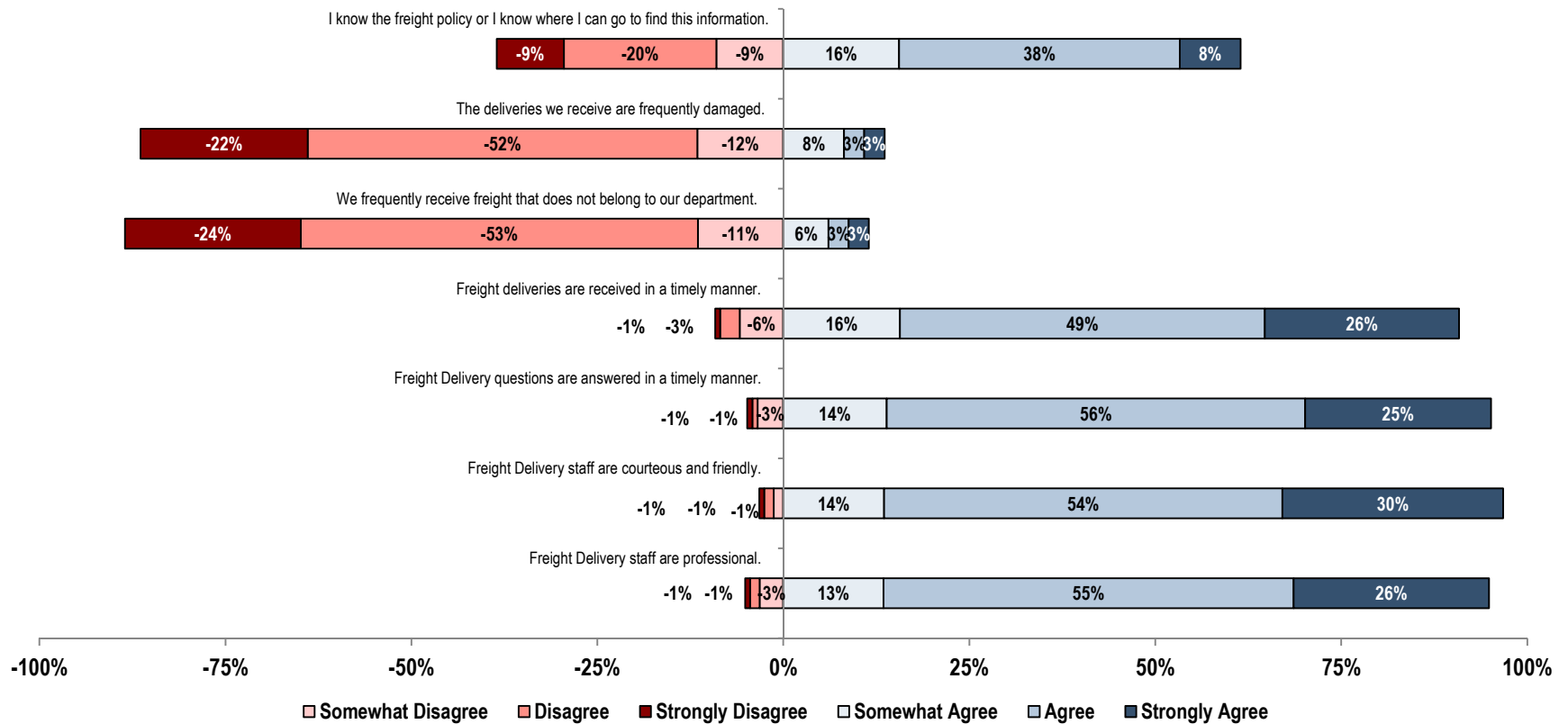
# Energy Savings Program

## LEVEL OF AGREEMENT



# Freight Delivery

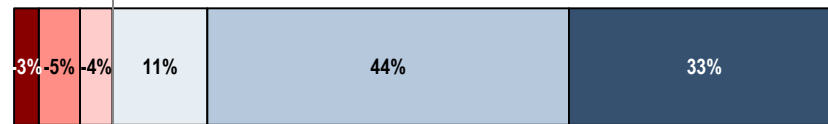
## LEVEL OF AGREEMENT



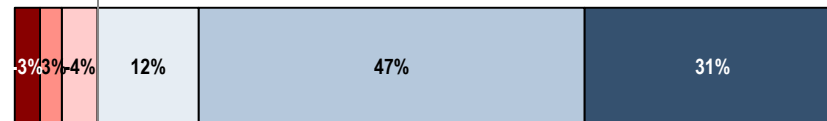
# Grounds

## LEVEL OF AGREEMENT

I am satisfied with Grounds' timely response to requests for special services or assistance outside of routine services.



I am satisfied with the way the Grounds Dept responds to and ultimately handles concerns brought to its attention.

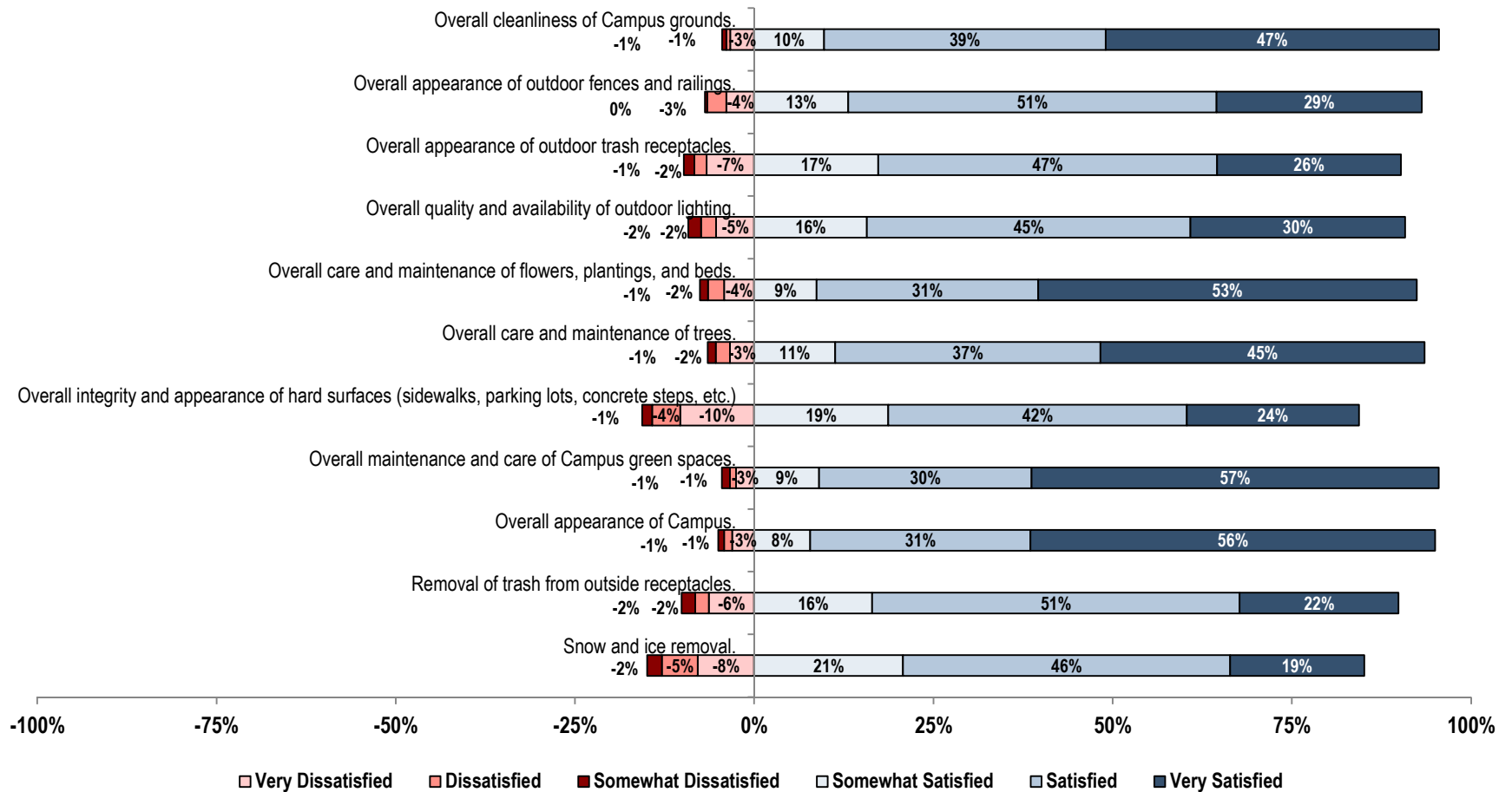


-100%      -75%      -50%      -25%      0%      25%      50%      75%      100%

□ Somewhat Disagree   □ Disagree   □ Strongly Disagree   □ Somewhat Agree   □ Agree   □ Strongly Agree

# Grounds

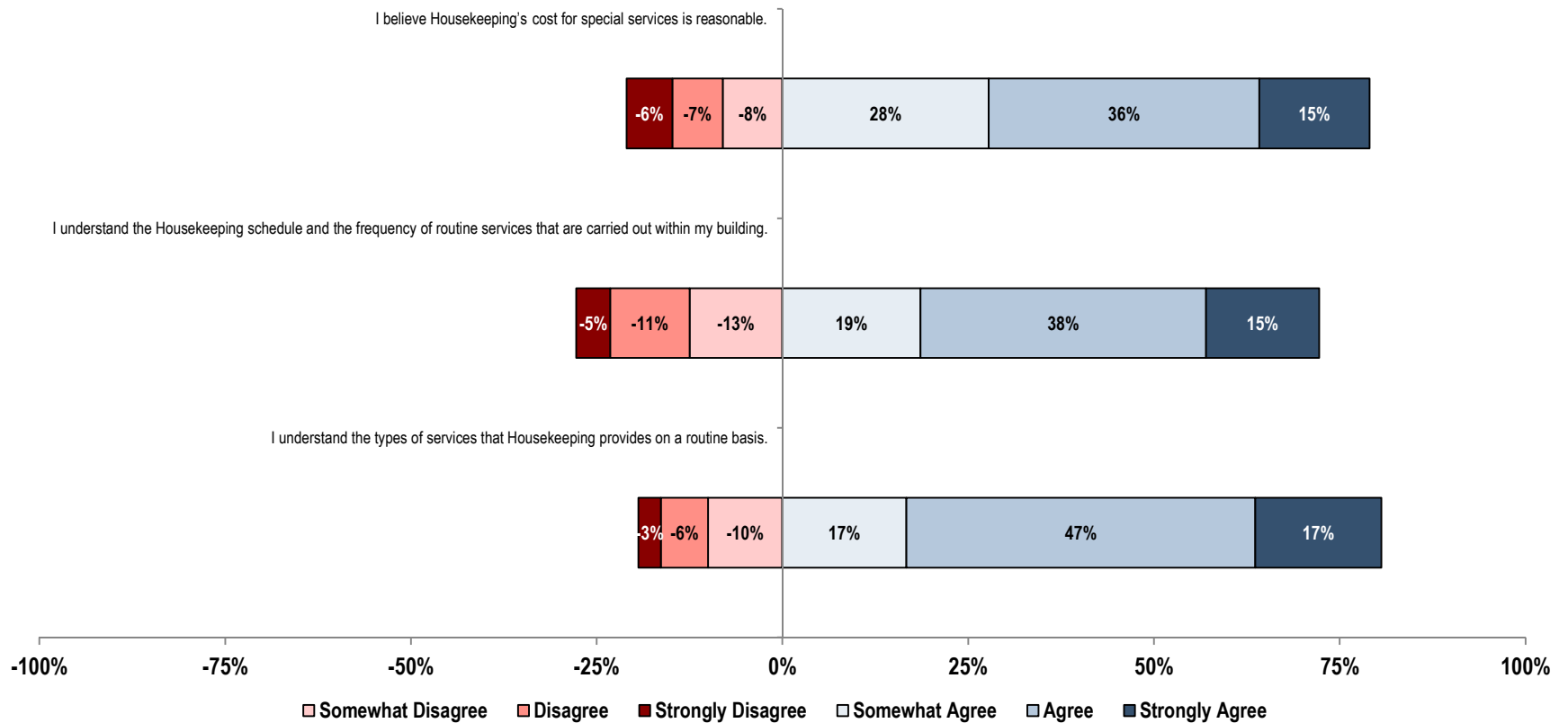
## LEVEL OF SATISFACTION





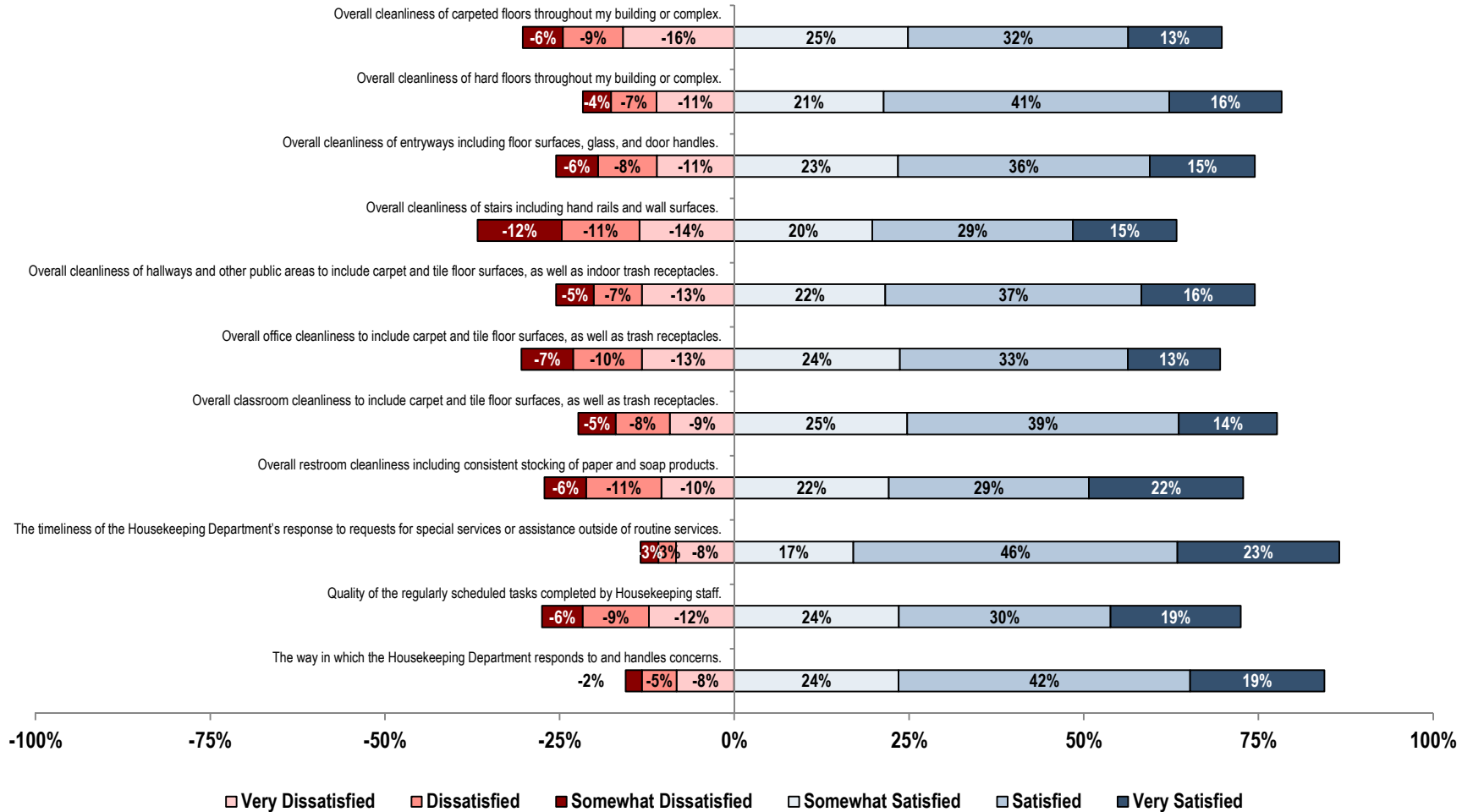
# Housekeeping

## LEVEL OF AGREEMENT



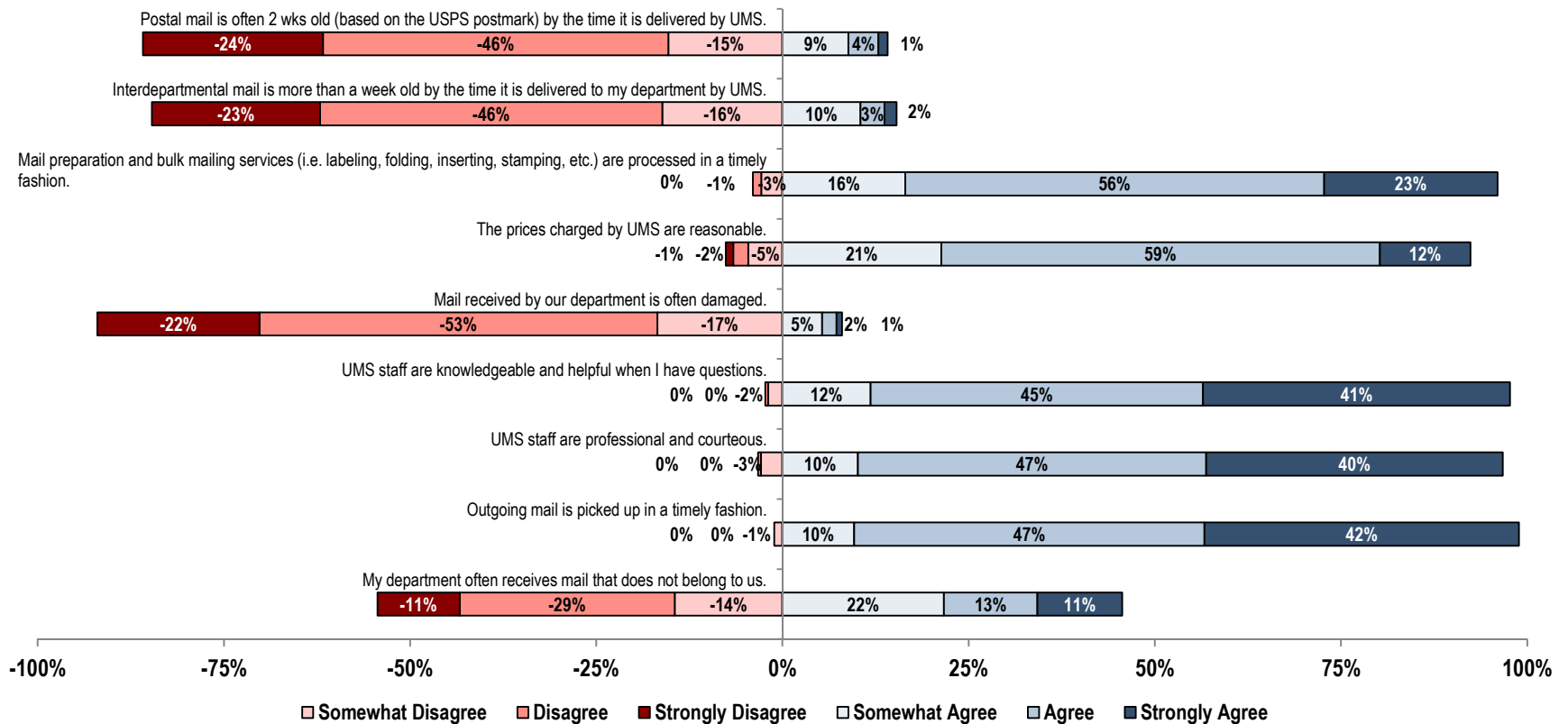
# Housekeeping

## LEVEL OF SATISFACTION



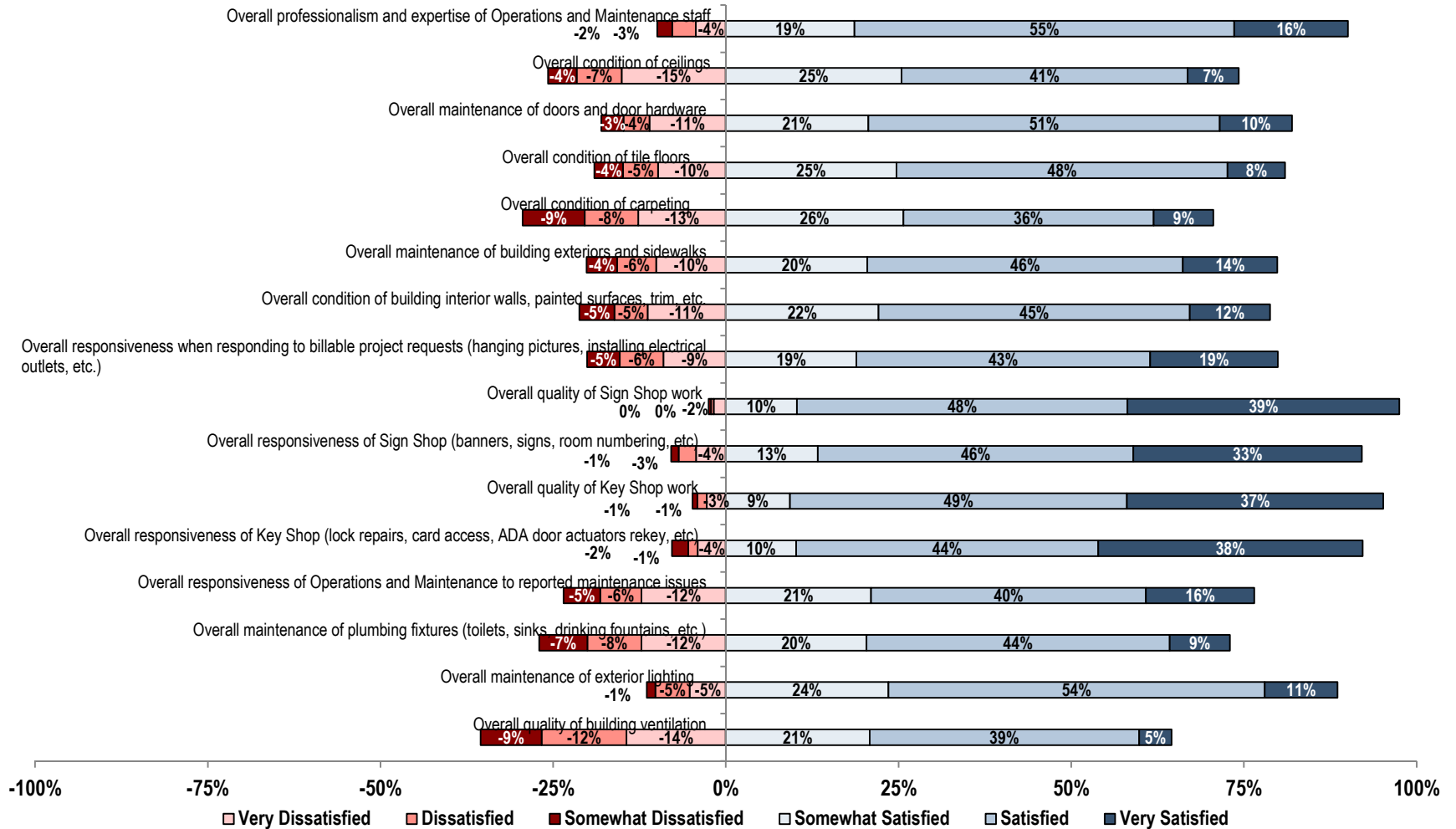
# University Mail Services

## LEVEL OF AGREEMENT



# Operations and Maintenance

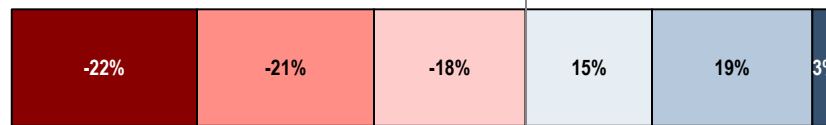
## LEVEL OF SATISFACTION



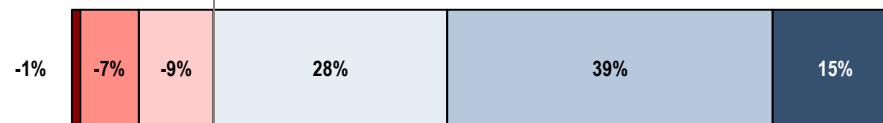
# Project Support Services

## LEVEL OF AGREEMENT

The price the Physical Plant charges for Project Support Services is consistent with the quality of services I receive.



I understand the types of services that Project Support Services provides to the Campus community.

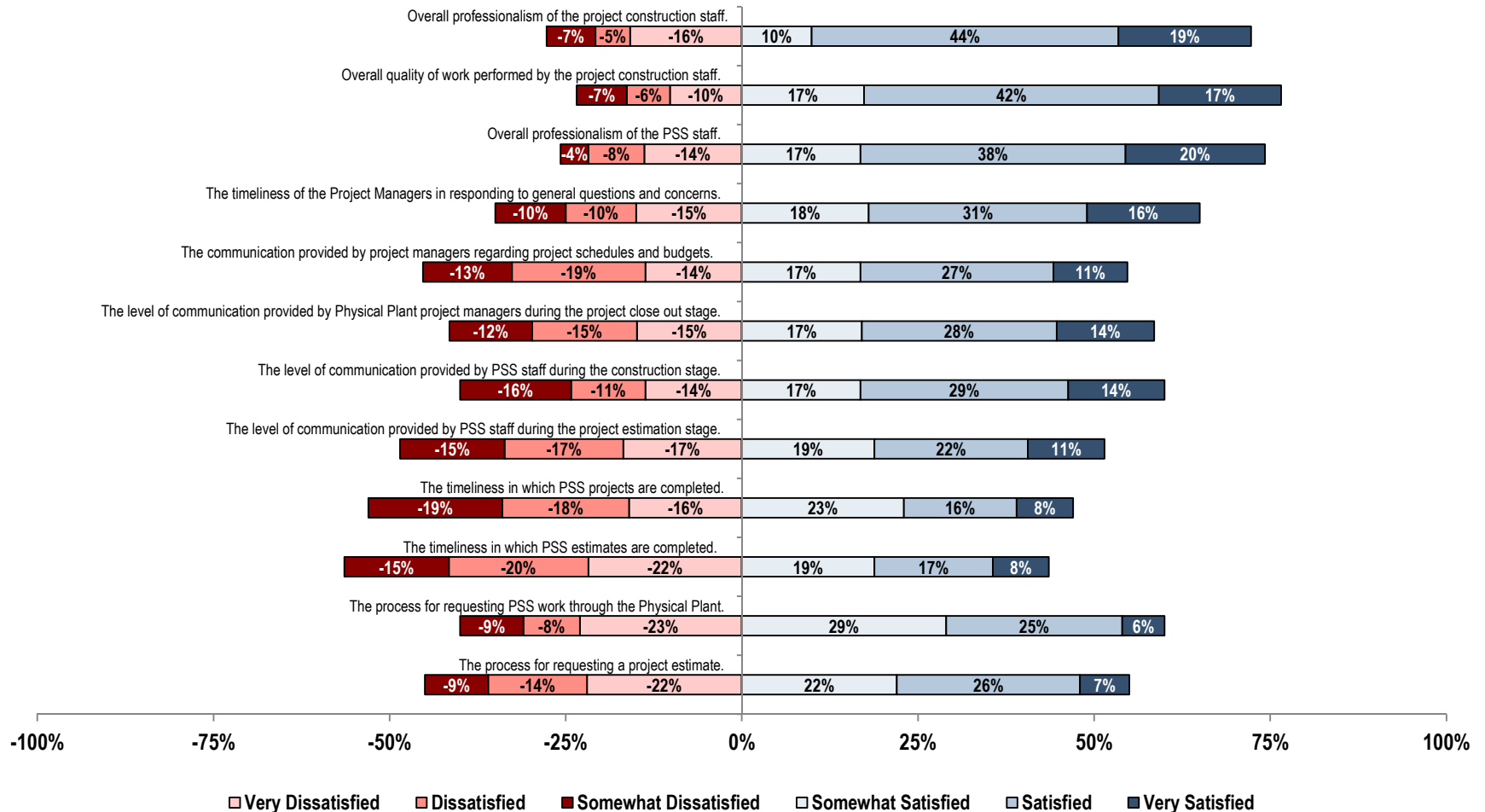


-100%      -75%      -50%      -25%      0%      25%      50%      75%      100%

□ Somewhat Disagree   □ Disagree   □ Strongly Disagree   □ Somewhat Agree   □ Agree   □ Strongly Agree

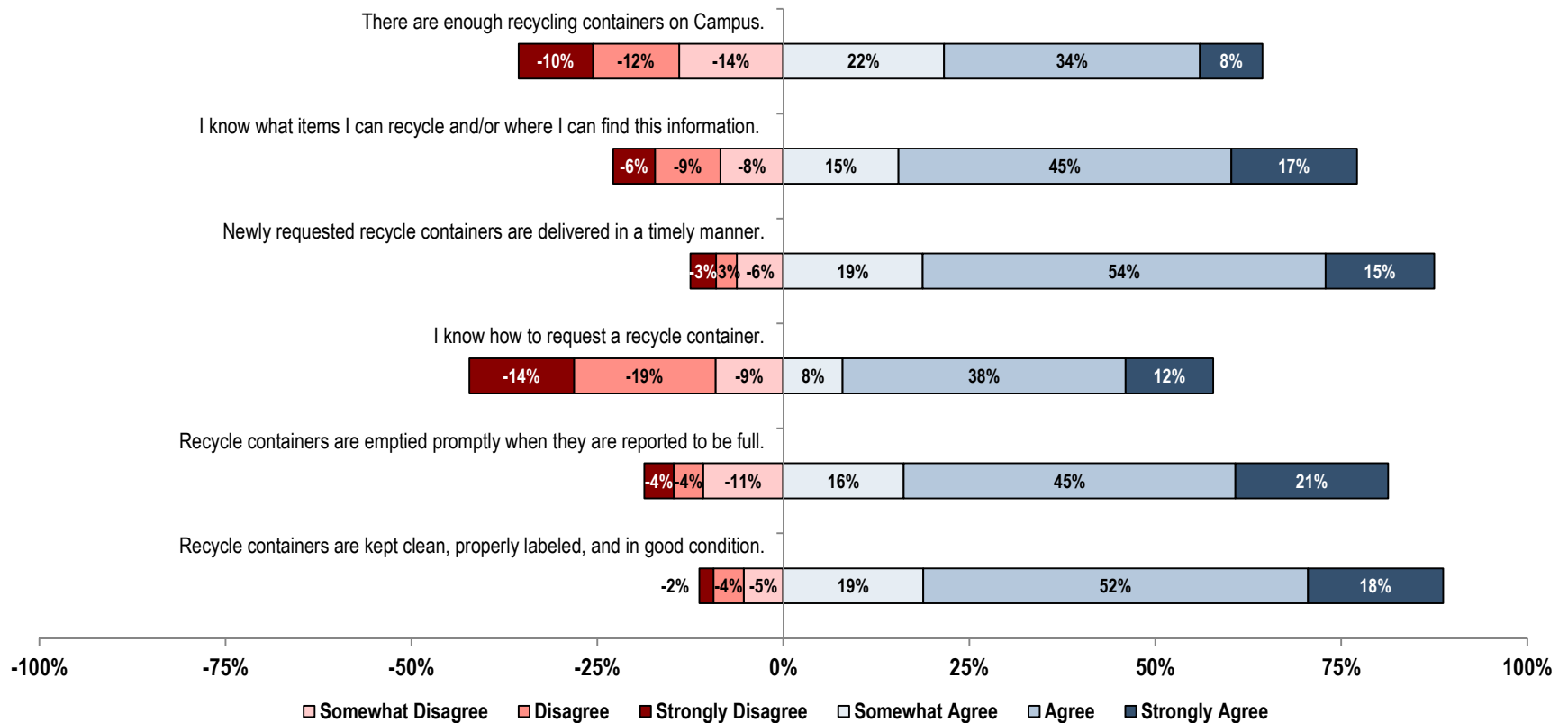
# Project Support Services

## LEVEL OF SATISFACTION



# Recycling

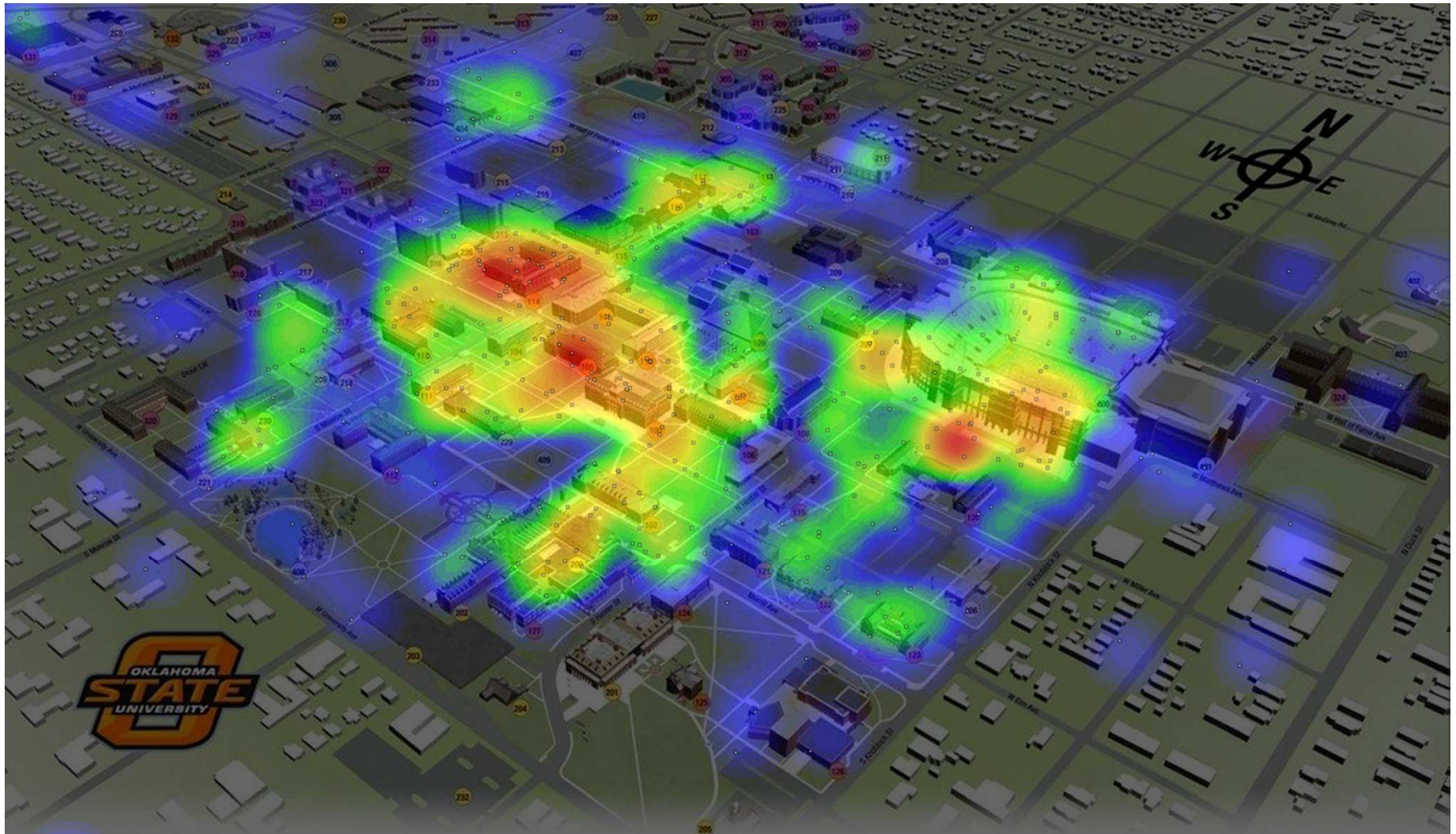
## LEVEL OF AGREEMENT



# Recycling

## SUGGESTED BIN PLACEMENT LOCATIONS

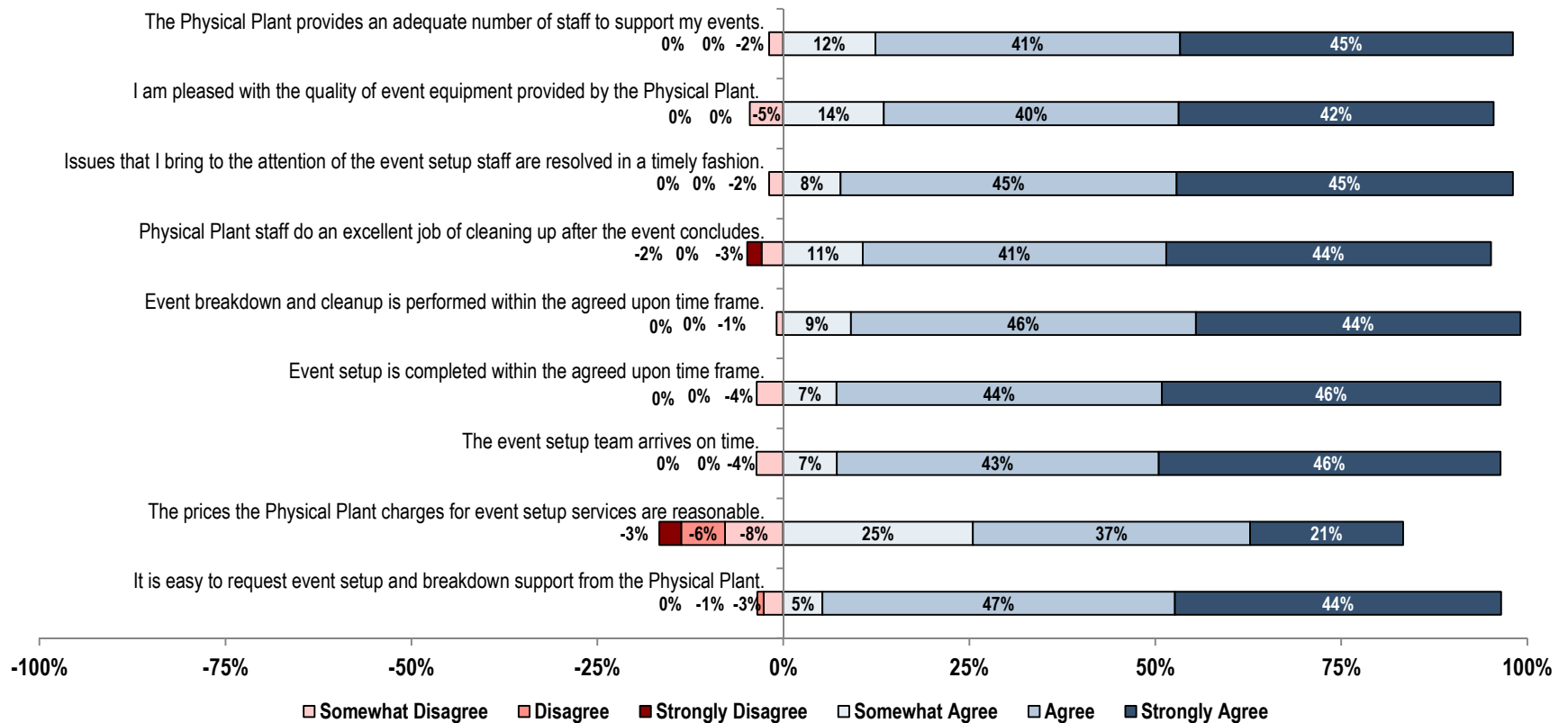
On the previous question, you responded that you *strongly disagreed, disagreed, or somewhat disagreed* that there are enough recycling containers on Campus. Please take a moment to let us know where we need to place additional containers on the Stillwater Campus. Using the map below, please click on up to 10 locations where you think additional containers are needed.





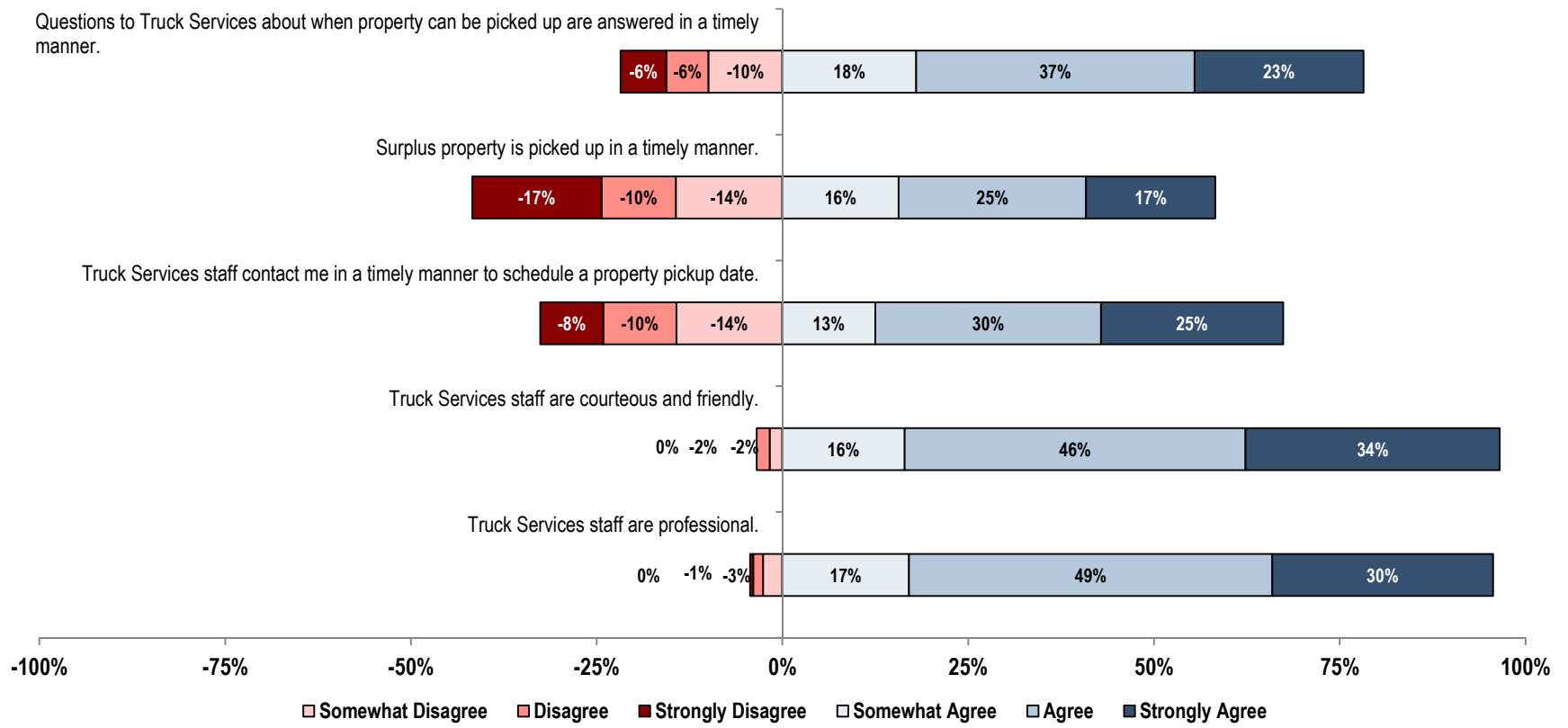
# Special Event Services

## LEVEL OF AGREEMENT



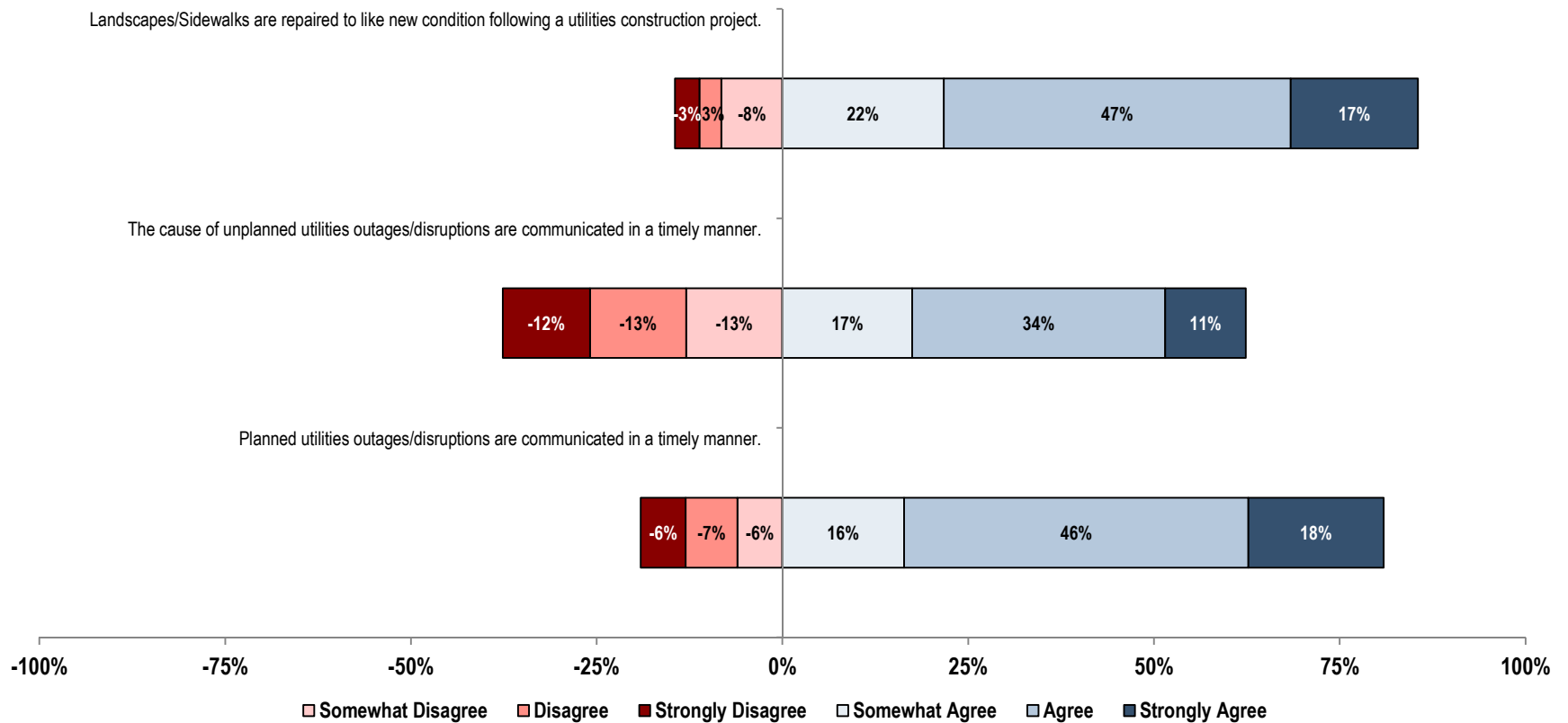
# Truck Services

## LEVEL OF AGREEMENT



# Utilities

## LEVEL OF AGREEMENT



# Utilities

## LEVEL OF SATISFACTION

