



OSU
Facilities
Management
Newsletter

SPRING ISSUE 2017

Ron Tarbutton Named Chief Facilities Officer



Joseph B. Weaver Jr., Sr. Vice President for Administration and Finance announced the selection of Ron Tarbutton as Facilities Management Chief Facilities Officer. Ron had previously held the position of Interim Chief Facilities Officer. FM congratulates Ron and looks forward to the leadership he brings to Facilities Management!

OSU Facilities Management Celebration

On February 16th, FM employees gathered to celebrate the 2nd anniversary of the re-branding from Physical Plant to Facilities Management. It was 2 years ago that FM implemented the Next Level changes and adopted a new operating model. It was only with the dedication of the FM employees that Next Level has been a success!

Thank You! To ALL FM Employees for the continued success of Facilities Management!



Highlights of FM Work Across OSU

Shannon Baughman, Associate Director Residential Life stated the following: *"The difference is even more dramatic in some side by side comparisons! It is exciting to see all of this coming together. We could not have done it without everyone's cooperation and partnership!" "Thanks to CJ, Bobby, and their team for making this happen! Thanks to Jim as well for his help in moving machines and preparing the space."*



FM Building Interiors completes projects for new flooring in IBA first floor lounge and the 2nd picture is LVT and carpeting flooring and painting in 127 NRC building.



FM Life Safety upgrades to elevators in Human Sciences building.



Work completed by **Zone 1** and **FM Sign Shop** on the Purchasing Office. **Scott Schlotthauer**, Chief Procurement Officer, stated "it turned out well, looks so much better." The FM crews painted the exterior of the building, created and applied new signage on glass panels, removed an old broken bike rack and corrected holes in the concrete lot.



Vernon Hall, FM Heavy Equipment operates a back hoe assisting **Curtis Bateson**, Zone 1 with a valve repair at Lake Blackwell.



FM In-House Construction

replacing windows in Brumley Apartment complex, working on repairs to the Village Apartments and a Whitehurst renovation project.

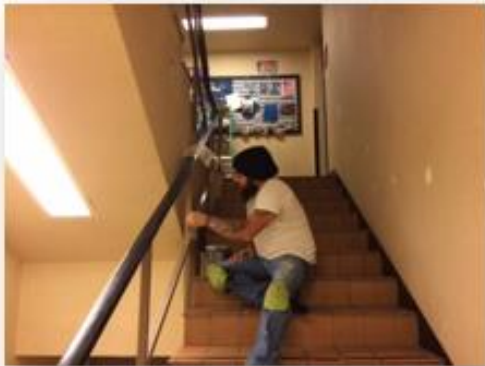


Comments FM received from **Leon McClinton, Ph.D.**, Director of Housing and Residential Life:

“Housing & Residential Life continues to be impressed with the upgrades FM is making to our facilities. Thanks to all that you do!”



New GCA equipment. Newer equipment means that GCA can perform better faster cleaning of more client areas in less time. Pictured are GCA Services teams performing unpacking, inventory and training on server new machines.



Seretean



SPW Classroom



Vet Med



IBA

FM Building Interiors/Exteriors

Seretean Basement painting of hallway and stairwells

SPW Classroom repairs

Vet Med Painting of exam rooms

Iba Hall power washing and sealing of building exterior

FM Employee Highlights



Cathy Stoops, Administrative Assistant, receives a certificate of achievement for completing the **Human Resources Ambassador Program** from Ron Tarbutton, Interim Chief Facilities Officer. The Ambassador Program benefits employees by giving them an overall perspective of **OSU** and its functions. Ambassadors play a critical role in the public perception of the University.



Chris Haynes (left), Electrician, and **Mike Voss** (Right), Ast Supervisor, receives certificates of achievement for completing the Human Resources **Ambassador Program** from John Gleason.



J.D. Parnell, Foreman Landscape Services, receives the **2016 FM Employee of the Year award**.

JD started his career at FM as a student in the Summer of 2011 while he worked towards a Landscape Contracting degree from the College of Agriculture. During this time, JD's performance was already recognized as exceeding expectations and he was nominated as Student Employee of the Year. After graduation in 2013, JD accepted the position of Foreman of Landscape Services.

John Lee, JD's supervisor, is one of three people who nominated JD for this award and stated the following, "*JD is one of the most reliable men I've met; he takes his professional title and position very seriously. He carries that throughout everyday tasks like coordinating and installing large projects. As a team leader, he runs a responsible and safe crew*".

Congratulations to JD and Thank You for your contributions toward making FM successful!



Fred Causley, Zone 1 Supervisor, completes the Human Resources Leadership Development Program.



Gerrod Forquer, HVAC/Refrigeration Mech., received the **(first ever) FM Certificate of Excellence** from Jeff Sweeden, Director of Operations & Maintenance. Jeff stated that Gerrod received the certificate for his commitment and dedication to his work and customer service. FM frequently receives verbal and written praise from customers about Gerrod's commitment to service and his willingness to always help the customer. (Read the letter located in the last section this newsletter about Gerrod from an FM customer)



Dustin Jones

CCS and In-House leadership would like to enthusiastically recognize Dustin Jones' recent educational attainment of his **Associate Degree of Science in Construction Management**. Dustin has been taking coursework at San Joaquin Valley College to advance himself professionally in the field of Construction Management. He has already put many aspects of his education to benefit several aspects of supporting the mission and goals of the In-House Construction Team. Congratulations Dustin!

Gabe Dreiling, Director of Construction & Contract Service, OSU Facilities Management



Terry Sherman, GIS Manager in the Geospatial Systems department, recently earned GISP certification. To earn certification as a GISP (certified geographic information systems professional) an applicant must take and pass an exam based on a job analysis from a four-year experience level and establish a portfolio that consists of three parts: Educational Achievement, Professional Experience, and Contributions to the Profession.

On his way to GISP certification, Terry completed requirements as an Enterprise Geodatabase Management Associate through ESRI—a world leader in GIS technology. Altogether, Terry has earned three

ESRI certifications pertaining to their ArcGIS technologies and six Microsoft technical certifications pertaining to their various technologies plus general IT and systems development.

While already holding a Bachelor of Science degree in the areas of Computer Science and Economics, which Terry earned from OSU in 2007, he also completed coursework and received a GIS Certificate from OSU's Geography department in 2014. Terry's work in developing GIS services for Facilities Management and assisting in the development and support of other automated systems maintained by Geospatial Systems is greatly appreciated, and we congratulate him on his achievement in earning his GISP certification.



Jenelle Feddersen, Bus Ops Mgr., completes **Level 1 of the Appa Leadership Academy** and receives her Level 1 Series certificate from **Renee Smith**, Director, Business Operations.

In January, Jenelle attended the Level 1 course of the 4 courses required to complete the APPA Leadership Academy. The Leadership Academy is designed to enhance and further develop leadership throughout the educational industry. It was developed for, and focuses on, the educational institution's administrative professionals. The program is designed in 4 levels, with each level emphasizing a different perspective and type of leadership skill.

The Level 1 program helps both the individual and FM to achieve superior results by focusing on making individuals and leaders more effective.



GCA Employees receive praise for the great service they provide!

The purpose of this email is to praise the custodians, Martha and Saul. We absolutely love them. They not only do a terrific job, but their cheerful attitudes have made our halls a more pleasant place to work.

A way of illustrating just how much we value those two!

Bailey Norwood, Professor, Department of Agricultural Economics



FMAC Meets with OSU Wellness Officer

The Facilities Management Advisory Committee (FMAC), met with the Chief Wellness Officer, Dr. Todd Misener, and Mary Talley, M.S., CHES, Certified Wellness Practitioner, on February 17, 2017. Dr. Misener was interested in hearing from FM about our ideas or suggestions for the wellness department to help us achieve our health goals (better sleep, weight loss, exercise program meditation etc.). Health and wellness ideas or suggestions can be sent to Dr. Misener at chiefwellnessofficer@okstate.edu.

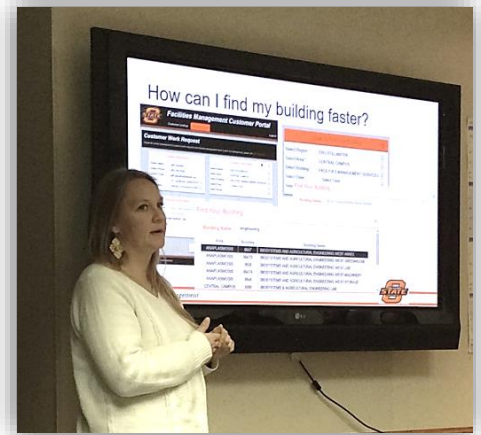
FMAC meets the first Tuesday of each month and the committee is comprised of FM staff who have been selected by their peers to represent the interests and concerns of our FM employees. For more information, contact the FMAC Chair, Robert Bartmass at (405) 744-7856 or email robert.bartmass@okstate.edu.

Guest Speakers at the Qtrly FM Dean's Representatives Meeting:

Jenelle Feddersen, Mgr. Bus Ops, spoke about new features available on the FM Customer Portal created by the FM IT group. These new enhancements give our customers additional information about their work requests.

Steve Dobbs, Director Landscape Services spoke about the design and implementation that went into creating the new OSU Welcome Plaza. This gave the Representatives an insight into the design, creativity and implementation

services performed by FM Landscape Services to make OSU an inspiring campus for staff, faculty and students to enjoy.



Lucy, OSU Pet Therapy Dog, visited FM on March 15th. Lucy is a golden doodle and loves attention! Pictured (left) is **Karen Clark** with her dog Lucy and **Greg Johnson**.

Pictured (right) is **Huxely** who visited **Pete Tornakian**, **David Robinson** and **Errick Anderson**. Huxely was accompanied by his owner, **Christine Garbutt**.



FM Supports “Trashy” Audit

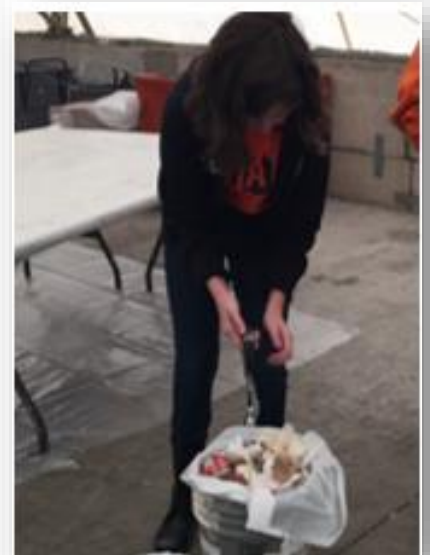
On February 25, 16 undergraduate students gave up their Saturday afternoon to sort through 240+ lbs. of trash from 6 campus buildings. They volunteered their time to help peers collect data for a waste stream analysis study. This study will serve as a Capstone Project for several of the volunteers, who are Environmental Science seniors. Other volunteers included students from the SGA Sustainability Committee and the Environmental Science Club.

These types of studies give students experience in applying the scientific method, while also generating results that can help Sustainability Office staff better target its reduce, reuse, and recycle message to building occupants. For instance, results from the last study, in 2013, showed that food waste constituted a large percentage of garbage and many products were being trashed instead of recycled. Since that time, we have instituted a produce scrap compost program at campus kitchens and expanded recycling to Housing & Residential Life.

Facilities Management staff rallied to create a successful student learning experience for the data collection part of the audit. Recycling staff helped pull the 36 trash bags and cleared space in the Recycle Center for students to do the sorting in a safe and sheltered area. **Thanks to Chad Tucker, David Spencer, and all the employees at the FSS Recycle Center!**

C.J. Moore and Kirk Van Overbeke with FM Structural Trades loaned dozens of 5-gallon buckets to the students for the trash separation process and **Greg Hogan** with EHS conducted safety and PPE training before the audit. **Ilda Hershey** gathered audit supplies, many of which had been stored since the 2013 audit for reuse. She and three Sustainability Office interns also pitched in to sort the trash.

It will be interesting to see the 2017 waste analysis results after the students finish their Capstone Project. **Thanks again to all in FM who helped!**



Tree Campus USA

OSU was recognized for the sixth year as a Tree Campus USA. This program and recognition was founded by the Arbor Day Foundation to help colleges and universities around the country establish and sustain healthy community forests.

Chris Martin, Urban Forester, FM Landscape Installation Services, attended the Oklahoma Arbor Week Kick-off Celebration held at the Oklahoma History Center in Oklahoma City on March 3rd. In the picture, a ceremonial tree is planted on the History Center grounds.

Pictured are (L-R) Jim Reese, Secretary of Agriculture Food and Forestry, Representative Roger Ford (filling in for representative Greg Babinec) and Chris Martin, OSU Urban Forester.

OSU will celebrate and plant our ceremonial Arbor Day tree on March 31st at 2:00pm on the east side of Old Central.



FM Recycle Center, which hosted a Design, Housing & Merchandising class tour on April 26th. The students learned what OSU has been doing to be more sustainable and they also visited the Upholstery Shop. Thanks to Bobby Edwards, Chad Tucker, and their staffs for helping to host this student group.

Ilda Hershey, FM Sustainability Coordinator



Central Plant Update



WEB Cam Image February 23, 2017



Frankfurt Short Bruza LLC rendering of Central Plant

Central Plant construction and the related utilities distribution system upgrades are moving along and expected to be completed, in December 2017. This past February, FM Directors toured the new Plant alongside Vice President Joe Weaver and Project Manager, Phil Curley. During the tour, Mr. Weaver commented “This plant is an impressive and complex facility.”

“The large boilers and chillers – centerpieces of the new Plant, have been received and are being installed,” reported Phil Curley, Energy Services Utility Engineer and Plant Project Manager.

“The Central Plant construction is full of many moving parts that require a team of people to keep it progressing smoothly,” said Craig Spencer – Energy Services Director. “The teamwork and cooperation between Energy Services and other Facilities Management departments, as well as the rest of campus, has played a key role in the continued success of the construction process. We are looking forward to project completion by this time next year!”

The new plant not only produces energy efficient utilities but also supports OSU’s educational mission with an 80-seat classroom with opportunities for tangible applications of sustainability and engineering principles in the Production and Distribution areas. The plant itself houses more than 12,000 total linear feet of steam, condensate return, and chilled-water lines for the thermal system, and over 8,027 linear feet of electrical duct bank and 21 vaults are required to make the plant operational. The Plant’s distribution system connects to the existing system by crossing Hall of Fame Avenue at Washington Street.

The new Plant’s production will serve not only today’s campus utility demand, but will efficiently serve the campus well into the future.

Chilled Water Production is 31% More Efficient with 12,000 Tons Capacity

The new Central Plant has three 4,000T capacity chillers (T - “tons” measures cooling capacity, not weight) and space for a fourth chiller when needed. Given most homes have a 3-4 ton air conditioning unit, the Central plant is sized to cool the equivalent of 3,000 - 4,000 homes. The West Chilled Water Plant (WCWP) has four additional 4,000T chillers.



Pictured L-R: Gabe Dreiling, Jeff Sweeden, Renee Smith, Phil Curley, V.P. Weaver, Ron Tarbutton, and Craig Spencer

The Utilities Master Plan (UMP) determined that future Campus growth could require a fourth chiller around FY32, but ES is looking into ways to curb this requirement through Energy Management and other FM entities efforts (building equipment upgrades, more efficient lighting, etc.), and installation of a thermal storage tank at the WCWP.

Steam Production is 21% More Efficient with a 220,000 lb./hr. Capacity

When it comes to heating capacity, we typically talk in BTU/hr., so converting the Central Plant's capacity translates to 200,640,000 BTU/hr. Given most homes have a 40-gallon hot water tank that produces approximately 36,000 BTU/hr., the Plant boilers can produce enough hot water for over 5,500 homes. If we compare this heating capacity to an average home in Stillwater, the Plant is capable of producing heat for over 3,000 homes.

The UMP shows the need to install an additional boiler in FY30 to meet projected Campus demand, so the new Plant has space for a fourth boiler when needed. As with chilled water, we are working to find ways to curb the installation of the future boiler through increased efficiency and energy management.

Future Hot Water Production

Steam distribution on Campus mostly serves the buildings south of Hall of Fame. Everything north of Hall of Fame has hot water boilers in each building. The design of the Central Plant includes space for steam-to-hot water heat exchangers, so buildings north of Hall of Fame can be tied to a future hot water distribution loop with hot water produced by the steam boilers. The capacity of this design would provide the equivalent heating for about 330 average Stillwater homes.

The first phase of the hot water distribution loop will kick off this summer (2017) when the new Northern Oklahoma College building (on the corner of Monroe and Connell) will be connected.

In summary, the cost savings gained by replacing the existing 1947 Power Plant results in a projected \$350,000 reduction of annual campus energy costs. With the New Central Plant, Energy Services will continue to strive to provide reliable and efficient utilities to help contribute to the University Mission.

Interactive Map

Need information about streets, building names or even construction zones? Check out the interactive map on the FM website! It is located on the FM website at fm.okstate.edu, in the Energy Services section.

For FM employees, there should be a link on everyone's AiM desktop workstation titled INTERACTIVE MAP.

For those who don't use AiM, follow this link: <http://geosys.okstate.edu/interactive-maps/campus-map.aspx>

Check mark the "Construction Zones" box options on the left to display current construction zones!

OKLAHOMA STATE UNIVERSITY
America's Brightest **ORANGE**

STILLWATER CAMPUS MAP
Left options panel expands/collapses - Click on a building for details

Options

Find Building

Display Features

- Street Names
- Building Names
- Building Abbreviations
- Building Numbers
- Construction Zones
- Emergency Phones
- Recycled Paper
- Recycled Cardboard
- Bike Parking Spaces

Note: Some labels will not display at small scale levels. Zoom in farther to see those labels

Map provided by: OSU Geospatial Systems

[Report a problem](#)

FM Personnel Changes



Jeff Sweeden was recently promoted to Director of Operations and Maintenance.

Jeff grew up in Stillwater and graduated from **OSU** with a Bachelor of Science in Business Administration Management. Jeff worked as a student employee at the Physical Plant while attending **OSU**. After graduation, he was hired as the Foreman for Physical Plant Truck Services and spent the next 15 years of his career in management roles within the FM organization. Jeff was also a member of the Next Level team that worked to develop and implement the new FM organizational model. He is an active member of APPA and will graduate soon from the APPA U Institute of Facilities Management. In 2016, Jeff obtained the APPA Certified Educational Facilities Professional (CEFP) certification, which represents the highest standards of performance and understanding in educational facilities management.



Craig Spencer was recently promoted to Director of Energy Services.

Craig is from Stillwater and studied Bio systems and Agricultural Engineering at **Oklahoma State University**. He worked with the Natural Resources Conservation Service for 5 years before becoming a Utility Engineer in the OSU Energy Services department in April of 2015. Craig enjoys motorsports and is an avid outdoorsman. He and his family are active members of Life Church.



Steve Dobbs was recently promoted to Director of Landscape Services.

Steve has worked for FM for almost 8 years and is actually his third time at OSU. Steve stated, "There is really something special about the OSU campus and Stillwater that keeps enticing me back. First time on campus I was a student where I received a Horticulture degree. Second time it was as an Extension Consumer Horticulture Specialist with the Horticulture Department and now as Director of FM Landscape Services. I'm blessed to work with such a talented group in the Landscape Services organization that are truly helping transform the look and feel of the campus landscape."



Dustin Barrett, Landscape Services, was recently promoted to Shop Support Supervisor.

Dustin is a Stillwater native that started working for FM in January 2009 as a heavy equipment operator. Dustin was the Interim Supervisor since January 2016.

Dustin has a farm just out of Stillwater where he spends his spare time working with his children on activities such as 4H and FFA.



Kevin Black, FSS Moves, was recently promoted to Material Mover II

Congratulations Kevin!



Tony Denny, Landscape Services was recently promoted to Crew Leader/Groundskeeper III for Zone 8.

Tony has been employed with FM since 2013. Previously he worked at Mercury Marine where he maintained the grounds.



Alex Meldrum, Landscape Services was recently promoted to Groundskeeper II in Zone 2.

Alex really enjoys the two years he has worked at FM and is also taking classes at OSU majoring in Agriculture Education.



Martin Yundt, Landscape Services, was recently promoted to Crew Leader Groundskeeper III for Zone 5.

Martin has a strong desire to continue to learn and is a certified Master Gardener with many years of noted experience. He has been employed with OSU since 2015.



Brian Sanders (left) and **Tanner Williams** (right) recently received promotions in Zone 2.

Brian was promoted to Assistant Supervisor

Tanner was promoted to Building Maintenance Mechanic I



Cord Harris, was recently promoted to Zone 3 Supervisor.

Cord loves to spend time with his family, being outdoors and he is very fond of John Wayne movies!

Congratulations on your promotion!

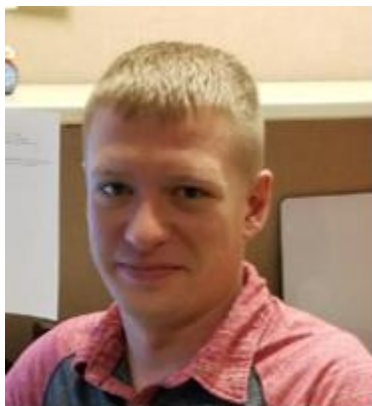


Madalyn Coble was recently promoted to Business Systems Analyst within Business Operations.

Madalyn joined Facilities Management in 2012. She is an OSU Graduate and a proud member of the OSU family!

Congratulations!

Please Welcome our Newest Team Members to Facilities Management!



Matt Cross, Procurement Services

Matt was in the United States Air Force as a Police Officer for 6 years prior to coming to OSU. He is excited to start a new career/chapter with Oklahoma State University.



Katie Beitz, Landscape Services, Technology Specialist

Katie is an OSU graduate with a Bachelor's degree in Landscape Architecture and a Master's degree in Environmental Science. Katie is happy to be back at OSU working in the technical side of the landscape services group while also assisting on landscape designs. In her spare time she likes to read and watch movies with her family.



Benton Gifford, Landscape Maintenance Services

Benton grew up in a small town south of Norman called Purcell. He attended OSU for 2 years before coming to FM.

Welcome Benton!



Angela Shive, Procurement Services

Angela comes to Procurement Services with over 16 years of warehouse experience. Angela moved to Stillwater to enjoy more time with her mother and granddaughter. She also loves to watch her son play in football activities.

Welcome Angela!



Herschel (Virgil) Harden, Landscape Services, Zone 3

Virgil moved to Stillwater from OKC where he worked for OSU-OKC in grounds maintenance.

Virgil is taking part time classes where he is pursuing a Bachelor's degree at OSU majoring in Horticulture.

Welcome Virgil to FM!



Kelly Hoffman, Zone 3

Kelly is a former U.S. Marine who will be working in Zone 3.

We want to Welcome Kelly to FM!!

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Bobby Horner, Energy Manager, Energy Services

Bobby graduated from OSU with a Bachelor of Science in Applied Sociology

Bobby is not a newcomer to Facilities Management. He previously worked in Moves/Special Events and on the Work Control desk. Most recently, Bobby was a Senior Library Technician for OSU Edmon Low Library where he, among other things, managed the operations of lending materials to and from other libraries nationwide.



Ron Harper, Zone 3

Ron is involved in taxidermy and is also the owner of Cowboy Taxidermy.

Welcome to FM!

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Grant Shaffer, Landscape Services, Assistant Irrigation Supervisor

Grant is from Kansas and has a B.S. degree in Landscape Management & Horticulture from Kansas State University.

Grant loves spending time with his family and served in the U.S. Army.

Welcome to FM!



Enrique (Ricky) Garcia, Landscape Services, Zone 2

Ricky is from Kansas and enjoys physical fitness activities in his free time.

Welcome to FM!



Jacob Stritzke, Landscape Services

Jacob recently moved from Woodinville, WA. He is a passionate OSU Cowboy and very knowledgeable on plants with work experience at the New York Botanical Garden.

Jacob will be using his skills to help in the greenhouse and some of the gardens on campus.

Welcome to FM!



Ethan Aldridge, Landscape Services Installation

Ethan is from Ardmore, Ok. He really enjoys his time at OSU and is fond of all outdoor activities, such as hiking.

Ethan is pursuing a degree at OSU in Landscape Architecture.

Welcome to FM!



Kendall Golden, Landscape Services, Horticulturist

Kendall is an OSU graduate with a Bachelor's degree in Public Horticulture and will soon have a M.S. degree in Science Agriculture Education. She has experience at Longwood Gardens and OSU Oklahoma Extension Agency.

Kendall will be overseeing the Formal Gardens, Student Union Parking Garage gardens and the alumni center gardens.

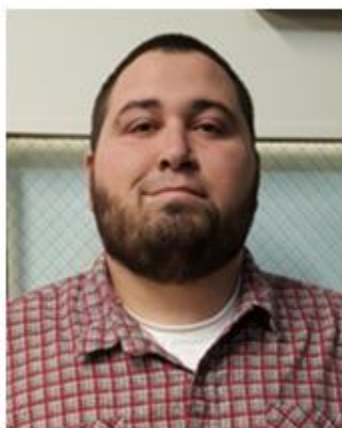
Welcome to FM!



Chase Marlow, Landscape Services

Chase moved to Stillwater from Tennessee after high school to be near to his family. Chase works on the Landscape Services Installation crew and also has a background in FFA and agriculture. In his spare time, Chase enjoys photography.

Welcome to FM!



Christopher McKay, Operations and Maintenance

Christopher is a painter joining the Zone 1 team. He enjoys fishing and outdoor activities. He and his wife also participate in providing a shelter home for dogs and cats.

Welcome to FM!



Rob Duckworth, Material Mover, FSS Moves/Special Events.

Rob recently moved to Stillwater with his family from Wolfe City, TX. Rob is a *“kid at heart”* who loves his family time, dogs and believes it is a must to be at peace with yourself and find happiness in this life!

Welcome Rob to the FM Family!



Kristen McKnight, Business Operations, Admin Support Specialist

Kristen grew up in Stillwater and has loved **OSU** for as long as she can remember. She joins the Payroll department and is looking forward to her career at Facilities Management and **OSU**.

Welcome Kristen!



Raymond Lininger, Utilities Engineer, Energy Services.

Raymond graduated from **OSU** with a B.S. of Mechanical Engineering and an M.S. of Industrial Engineering. He has worked in Upstream, Midstream, and Downstream oil and gas operations with both ExxonMobil and Devon Energy.

Raymond enjoys watching his four kids discover the world, managing flora and fauna around his home and 160 acres, and all things firearms or outdoor related. Raymond understands how critical that exceptional Utilities service is to any facility and is excited to be back with the great folks at **OSU**!

FM Retirees - Thank You for Your Service to FM



Joyce Altman retired on March 1st after 40 years of service to **OSU!** Joyce plans to spend more time now with her friends and family. Her friendly smile and warm nature will be missed at FM!



Chuck Cicle retired Jan 6th after 32 yrs. of service. *"Chuck was not only a good guy to work with but had so much knowledge of the campus plumbing systems that he will be missed and almost irreplaceable",* stated Steve Ledbetter.



David Hundley retired on Jan. 24 after 21 years of service. David was an HVAC and food equipment repair guru! He looks forward to enjoying more of his hobbies of fishing and camping out!





Jerry Smith retired on Jan. 5th after 10 years of service. He was particularly looking forward to retirement because his wife was retiring that same week. They now have plenty of time to spend together working on projects around the house, traveling in their new camper, and going out on the lake in their pontoon boat!



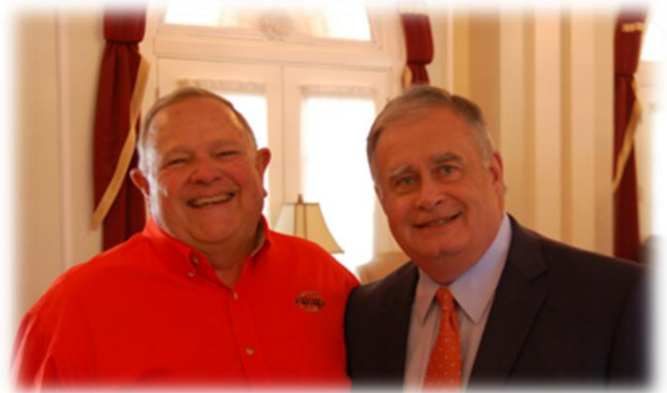
Rose Butler retired on March 31st after 25 years of service to OSU. Rose stated *"she is looking forward to new challenges and continuing to make a difference."* Her advice to the next generation was *"to always strive to be the best you can at whatever you do and remember you are important."*



Larry Curtis retired on April 3rd after almost 18 years of service. A group of FM employees celebrated with Larry at a luncheon and presented him with a plaque in honor of his career at **OSU**.



After almost 43 years of service to OSU, **Adrian Self** decided to enjoy the retirement life! He plans to enjoy traveling, fishing and his precious grandson. Enjoy!





In Memory



Ron Tarbutton presented **Stephen Tanner** with an FM Service plaque signed by FM employees on February 21st during a **"Celebration of Service"** at Steve's home.

Ron and a small group of FM employees honored Steve for his contributions to OSU during Steve's **35 plus years of service**. Steve's contributions made OSU a better place for the students, faculty and staff.

Steve bravely battled cancer and passed away March 5th. Steve will always be remembered by his Facilities Management Family.



Harold James worked at Facilities Management from January 2012 until his passing on January 5th, 2017. Harold worked as a technician in the HVAC department.

Harold will be remembered for his great sense of humor and the camaraderie he brought to the department. He was always laughing and had an intense passion for sports and made sure to always read the daily newspaper sports page.

Harold will always be remembered by his Facilities Management Family.



Customer Satisfaction is Important to FM

As I was walking down our hallway this morning I was struck by the beautiful shine on the hallway floors and wanted to express to you how much we appreciate the hard work that goes into making our building(s) shine. Thank you (GCA Employees)!!! Jacquie Lochmiller, Director, Administrative Support Services, College of Human Sciences

I want to say a big Thank You to everyone that worked on Room 146 UHS; Chris, Aaron, Scott, Lyle and Bobby and Building Interiors crew. We are very pleased with the new room.....Rita Hundley, University Health Services

I wanted to take a moment to recognize the efforts of the grounds crew and landscape architects for their hard work at the Wes Watkins Center. The look and feel outside the facility assists in making a positive impression on the services provided inside the building.

I've witnessed John, JD, etc... working in the bitter cold the last couple of weeks installing the Japanese Garden on the north side. It looks great. It will be fun to watch the plants come to life in the spring.

The International Courtyard has transformed into a much more usable and appealing space. We are pleased by the renovation of the International Courtyard.

Thanks to Dave and Katie for meeting with us, answering questions, and walking us through the projects. We are excited to see Dave's design come to fruition on the east side, too.

Jason Sullivan, Meeting & conference Services

I wanted to compliment Joe Gaskins and his crew from FM for assisting with solving an issue that occurred this week when the construction for the new Foundation Seed Facility broke an unmarked water line that provided water to John Staude (Herd Manager of the Swine facility) and his family in their residence on Range Road. The line had to be moved to a new location away from the new construction, and Mr. Gaskins and his crew jumped right to the task. They had emergency line locators on site within hours and began construction the next morning. As we speak, they are wrapping up the construction. I certainly appreciate FM's attitude and ensuring that the family was not inconvenienced by being out of water. Randy L. Raper, PhD, PE

Assistant Director, Oklahoma Agricultural Experiment Station

I have been working on a project that will go out through mailing next week. After dropping a couple of boxes off at mailing and returning a call to Jana to clarify an issue, I was thinking about how nice the experience always is when working with mailing. I mainly work with Jana Snow and Barbara Dobson in a variety of ways. They are always helpful, willing to work with me and willing to have patience when we are working on a building issue. When I go into mailing, the staff is always helpful, professional and capable. They make things easy! I never dread or put off going over there because they are great to work with. They always have great customer service and good attitudes. Tammy Johnson, FM Energy Services

1/04/2017

Ron Tarbutton
Chief Facilities Officer
OSU Facilities Management

Dear Ron Tarbutton and OSU Facilities Staff,

Thank you for the floor work completed over the winter break in Old Central. At 122 years old the wood floors were in need of some tender loving care and in response to our concerns, Facilities coordinated work that was completed over the winter break. The floors were sanded and refinished and now shine like they are brand new.

The Honors College appreciates your team's hard work coordinating and funding the wood floor refinishing. The floor repair will help to keep Old Central in good shape for current and future visitors, students, and parents.

Sincerely,



Keith Garbutt, Ph.D.
Dean, The Honors College

Mr. Ron Tarbutton, Chief Facilities Officer
Mr. Jeff Sweeden, Director, Operations and Maintenance
Mr. John Gleason, Interim Manager, Central Trades
Mr. David Robinson, Assistant Supervisor, HVAC
OSU Facilities Management, Stillwater, OK

Gentlemen,

I wish to offer you some positive comments which stem from my observations of Gerrod Forquer of the Facilities Management Department. Because of the nature of our facility (FAPC) and because of his skill set, I interact with Gerrod quite often. Gerrod is always quick to serve and never complain. His work demeanor is one of service, and he always puts our needs and satisfaction first, even routinely working outside of normal hours. Our work and his maintenance work don't mix well together at the same time; often I can find Gerrod on-site fixing problems after hours, because doing so during our work time would be detrimental.

I believe Gerrod is very knowledgeable and skilled in his trade. I believe he understands how our needs are best met through his service. I also believe he can stay current and contemporary, and he has the ability and willingness to transition with changes which naturally occur in technology, the food processing industry and at OSU.

I guess what I'm trying to say is that it would make me feel good if you understood how easy our jobs are because of Gerrod's efforts. I feel he most certainly deserves an "atta-boy", and should receive any and all benefits which result from "atta-boys" with the OSU Facilities Management procedures and culture.

Respectfully,

Jacob L. Nelson
Building and Facilities Coordinator (Food & AG Prod Res & Tech Center)

On February 27, 2017 Zone 1 was dispatched to Physical Sciences to address a flood caused by a water valve failure in a second floor Lab.

Upon arrival our staff found that thousands of gallons of water had escaped into the lab and areas across the hall and found its way through the next two floors to create major damages in several areas that were occupied by many people working and learning.

I called Scott Buck in a panic and he immediately took action and within a short time a team was sent for water cleanup.

Dispatched via Scott and Rose Butler, this team was led by Crystal Stafford and she quickly assessed the damage and put her staff to work performing water removal.

She stayed on site and made sure all her people were equipped with the tools they needed to stay busy, and consulted with me regularly to report progress and make sure there were no other areas that needed service.

I cannot express how much more damage and expense would have been incurred from this flood if GCA personnel hadn't responded so quickly and continued working until all the water was gone.

Crystal even had the forethought to have carpet extraction on route before the teams arrived because she knew her buildings well enough to know it would be needed.

These areas had just been remodeled and so their quick work saved a total loss of fresh investments in all 3 floors.

GCA staff have always been easy to get along with and done great work during my short time as Supervisor here at FM, but the following particular individuals deserve special recognition for their attention to details and fast response to urgent needs.

- 1) Scott Buck
- 2) Rose Butler
- 3) Crystal Stafford

Please thank these people and their teams for me and FM as a whole.

And thank you for taking the time to train your people to take pride in their work and their customers.

This is the kind of team work that makes me proud to know GCA.

Sincerely,

FRED CAUSLEY JR
SUPERVISOR, ZONE 1
FACILITIES MANAGEMENT SERVICES

Hope you have enjoyed reading the FM Newsletter, if you have ideas or comments, please send to: marla.boles@okstate.edu

An electronic copy of the FM Newsletter is located on the front page of the FM Website at fm.okstate.edu.

Thank You!