

FACILITIES MANAGEMENT FACT SHEET



RECOGNITIONS

2020 APPA Effective & Innovative Award:

“Culture of Collaboration for Student Success”

FM pushed the boundaries of traditional thinking of facilities management by creating a collaborative partnership with academics to enhance the student learning experience.

2019 Professional Grounds Management Society:

“Green Star Grand Award”

Recognized for grounds maintained with a high degree of excellence based on turf, landscaping, safety, challenges, budget and sustainability.

2018 New OSU Central Plant

State-of-the-art \$80M Central Plant for thermal production and includes a 60-seat high technology classroom to enhance student learning.

2017 APPA Effective & Innovative Award:

“Next Level Project: Model for Effective Change”

FM successfully navigated through the stress of organizational change to transform the “Physical Plant”, which had operated the same way for more than 30 years, into today’s Facilities Management.

***Our Mission:** We maintain a safe and inspiring campus supporting the OSU Mission of education, research, and outreach.*

***Our Vision:** Creating a campus of distinction through excellence, innovation, and leadership.*

Facts at a Glance

- A Five Year Strategic Plan & Annual Operating Plans guide Facilities Management’s priorities, focus resources towards goals, and adjust the organization’s direction to changing needs.
- Core Values: **R**espect, **I**ntegrity, **S**afety, **E**xcellence
- Facilities utilizes multi-skilled teams to provide building maintenance, repair and renovation across 8.6M gross square feet of campus space.
- OSU’s beautiful campus requires landscape design, installation, and maintenance to over 860 acres including care for over 3,200 trees of 123 species.
- Energy Services produces and distributes utilities across campus with \$74M of cost avoidance system wide including \$59M Stillwater campus.
- Facilities Management and the City of Stillwater operates their own drinking water plants. A reciprocal water agreement exists to provide each with water in case of an emergency or maintenance.
- University Mailing Services supports OSU as a Certified Postal Unit & Passport Acceptance facility.
- Facilities Management Customer Satisfaction score of 5.1 (very satisfied) on a 6-point scale outperformed the national average of 4.5. “They went above and beyond to take care of my issue” ...
- Provides maintenance oversight to OSU Tulsa campus & OSU DISCOVERY.
- Certified Healthy Department Gold award, Tree Campus USA award, United Way, Pete’s Pet Posse, and Our Daily Bread supporter.

Please visit fm.okstate.edu

